



**iaap**

Leading  
Administrative Professionals

## IAAP at MSM Education Series

**August 27, 2014 - “Best Practices to Manage Your Meetings”**

**August, 29, 2014 - “Handling Difficult Persons and Behaviors in the Workplace”**

**All Webinars will be held**

**12:00 - 1:30 pm**

**MRC, G-14**

Please RSVP to Zena Young @ [zyoung@msm.edu](mailto:zyoung@msm.edu) / 404-752-1710, or  
Monique Garner @ [mgarner@msm.edu](mailto:mgarner@msm.edu) / 404-752-1140.

You must RSVP to ensure a seat and lunch.