



GRADY EMS EXPANDS ACROSS GEORGIA

The next time you're traveling through Bainbridge, Zebulon, or Sylvester, don't be surprised if you see an ambulance with a familiar look. Those are just three of the rural Georgia towns now being served by Grady EMS.

Since the spring of 2014, Grady EMS has bid on and won contracts to provide emergency medical services in Decatur, Pike, Brooks, Hancock, Worth and Baldwin counties. The latter – Baldwin County – will begin receiving services on October 1.

The Baldwin County contract includes a hospital affiliation with Oconee Regional Medical Center in Milledgeville. And in Worth County, the affiliation is with Phoebe Putney Hospital.

This rapid growth has not only bolstered Grady EMS's reputation for excellence, it has expanded Grady's mission as well.

"When we go into other parts of the state, the question I get most is why are you here – people are often fearful that Grady is coming to take over their hospital or clinics," said Bill Compton, Senior Vice President, Grady EMS. "I explain that it's Grady's mission

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Grady EMS is the ambulance service provider of choice for five rural Georgia counties.

SPOTLIGHT ON

DR. YOLANDA WIMBERLY
ASSOCIATE DEAN OF CLINICAL AFFAIRS AT GRADY,
MOREHOUSE SCHOOL OF MEDICINE



What services/service lines do you oversee?

I oversee the Morehouse School of Medicine clinical departments including Internal Medicine, Family Medicine, Pediatrics, Psychiatry, OB/GYN, and Surgery.

What are your key goals for this year?

Major goals include working with Grady and Emory to provide the best care experience to our patients and ensure that the Morehouse School of Medicine is a leader for health equity for all and reducing health disparities in the communities we serve. We are striving to be a leader in providing evidence-based care and best practices to produce the best outcomes for our patients and communities.

What will be your biggest challenge this year?

The biggest challenge will be integrating myself into the many facets of Grady that will allow me to be most helpful in achieving our goals. If it is anything like what I have experienced in my first few months, things will work out just fine. People are very welcoming and supportive.

Describe your experience at Grady in one word.
Transformative!

TEAM GRADY NEEDS YOU AT THE ATLANTA HEART WALK

Join the Grady team at the Atlanta Heart Walk on Saturday, September 24, 2016.

You can register to walk online or in person in the Grady cafeteria on Thursdays from 11:30 a.m. until 1 p.m. through September 22. The walk begins and ends in Centennial Olympic Park. Opening ceremonies begin at 8 a.m. For information about the walk, T-shirts, Jeans Day stickers, directions and parking – go to GradyNET.

Healing Atlanta's
Hearts & Minds

GRADY CALENDAR

SEPT 13-16
HEALTHSTAT SCREENINGS

SEPT 24
HEART WALK

SEPT 30
ANNUAL MANDATORY
TRAINING DEADLINE

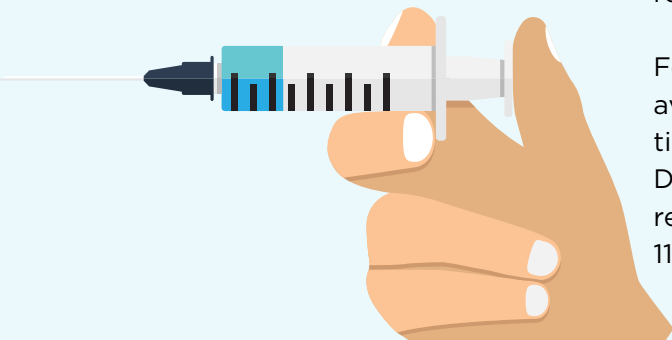
NOV 17
GRADY GOES
SMOKE FREE



FLU SHOT BLITZ

Grady's Influenza Vaccination Campaign begins September 19 and runs through November 11, 2016. A flu shot for the 2016-2017 influenza season is required for all health system employees, Morrison and Aramark staff, physicians, volunteers, students, outside contractors and vendors unless a medical contradiction exists or a religious exemption is granted.

Employees and staff covered by the Blue Cross/Blue Shield medical plan or another medical insurance can get a free flu shot at most area pharmacies or at their doctor's office and are encouraged to use this benefit. If you get your flu shot at another facility you must bring proof of vaccination to Employee Health Services by 4:30 p.m. on November 11, 2016 or email proof to: employeehealth@gmh.edu. Remember to write your employee ID number on all paperwork.



The annual Flu Shot Blitz is scheduled for:

**September 19 – 23: Clinic Atrium
from 7 a.m. - 4:30 p.m.
Extended hours Wed., Sept. 21 until 10 p.m.**

**September 26 – 30: Museum Lobby
from 7 a.m. - 4:30 p.m.
Extended hours Thursday, Sept. 29 until 10 p.m.**

**Tuesday, September 27: Hurt Building
(Poison Control) from 9 a.m. - 12 p.m.**

**Thursday, September 29: IT Building
from 9 - 11 a.m.**

After the blitz, flu shots will be available in Employee Health Services on 15-A Monday, Wednesday, and Friday from 7:30 a.m. to 4:30 p.m. through November 11. The vaccine is free for all health system workers with a current ID badge. Failure to comply with the mandatory influenza vaccination policy may result in disciplinary action.

Forms for medical exemption requests will be available on GradyNET. For a religious exemption, contact a Human Resources Service Delivery representative. All exemption requests must be submitted by the November 11 deadline.

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to provide quality services to the underserved and that's our reason for coming to their county. Decatur County took a chance on a city service doing rural medicine and the results have been great for all involved." Compton added.

Those results include better response times, enhanced care and equipment, and for some patients the ability to choose which hospital they want to go to without fear of the ambulance breaking down on a longer trip.

"In addition, we're brought our successful mobile integrated health program, including mental health services, to areas where people often have to call for an ambulance to go to the hospital to see a doctor about a sore throat or other minor ailment," said Compton.

This program is a win-win for all involved according to Compton. He said having the ability to have medical professionals provide services at the patient's home reduces costs, unnecessary transports and inappropriate emergency department visits.

"We have great citizen, community and political support and we've received lots of accolades from people who are very happy we are there," Compton said. "In fact, word spread quickly about the great work we we're doing in South Georgia and we have received many requests from other counties to bid for their EMS contracts."

But not all opportunities to bid are taken. EMS looks at all offers closely to make sure they fit its business model for efficiencies and economies of scale, according to Compton. "We now have a good reputation and model as a rural service that is cost effective," he said.

As for staffing, Compton said "We have been fortunate to be able to recruit and retain great staff in the rural counties we now serve. We have benefitted from their knowledge - many of them have worked a long time in their areas. They have benefitted from our ability to provide better pay, benefits and working conditions. Even some Atlanta based staff have benefitted from career advancement opportunities by taking on leadership roles for the areas where we have expanded."

When asked if there's more expansion on the horizon, Compton said the future looks bright. "We want measured growth. And there are some great opportunities that we are exploring as we plan for 2017."

healthstat GET PAID TO GET HEALTHY

ADVANCE TO GO (COLLECT \$50)*



Knowing your health risk is not only good for your body, it's good for your wallet too. Complete a HealthStat Health Risk Assessment survey and screening and get a \$50 gift card*.

Go online and complete the Health Risk Assessment survey and schedule your screening appointment now through September 15. Sign up is easy - visit www.healthstathra.info and enter Company ID 285. Your member ID is the last 6 numbers of your Social Security number. Screenings will be performed by

HealthStat staff in the Clinic Atrium September 13-16.

You must complete a Health Risk Assessment survey and screening to be eligible for a gift card. Gift cards are only available to staff who have not already completed a screening in 2016. Gift cards will be presented at the scheduled follow-up visit.

**All information is confidential.
HealthStat does not use EPIC and
uses external lab services.**

GRADY HEALTH FOUNDATION SHOPPING AT KROGER OR AMAZON AN EASY WAY TO GIVE!

Did you know that you can donate to the Grady Health Foundation every time you shop at Kroger? Or order something on Amazon?

By linking your Kroger Plus Card to Grady as part of the Community Rewards program, or shopping through AmazonSmile, a portion of the proceeds from your purchase will be donated to the hospital every time you shop!

It is easy to participate. To link your Kroger Plus Card, visit www.krogercommunityrewards.com and follow the enrollment instructions. You can either search for the Grady Health Foundation or use our assigned account number, 27761.

Please note, this program requires re-enrollment every August, so please take a few minutes soon to continue giving.

To give to Grady through Amazon, go to smile.amazon.com, where you will find the same low prices, vast selection and convenient shopping experience. You can even use your Prime account! The only difference is that by choosing the Henry W. Grady Foundation, a portion of your purchase goes to Grady. Go to smile.amazon.com, log in to your Amazon account and then select your beneficiary.

The Grady Health Foundation wants to thank Kroger not only for their generous support of

our health system, but the entire Atlanta community. We also want to thank Amazon for giving shoppers an option that truly makes a difference.

For more information about either of these programs, contact Jessica Martinez at jmartinez2@gmh.edu or (404) 489-1556.



KUDOS & CONGRATS

School of Radiology

Grady's Schools of Radiation and Imaging Technologies held its first induction ceremony for the Georgia Kappa Alpha Chapter of Lambda Nu National Honor Society for the Radiologic and Imaging Sciences this summer. Congratulations to faculty and students for achieving and maintaining high academic honors in the fields of Radiologic Technology and Radiation Therapy.



AUGUST HAPPENINGS



Women's Center staff celebrate the proclamation of World Breastfeeding Month with Governor Nathan Deal.



The Atlanta Dream visit the Cancer Center.



1966 Grady Nursing School graduates come for a tour.



The Emergency Department celebrates another construction milestone - the newly renovated Ambulance Triage Area is now open.

EMPLOYEE ANNIVERSARIES

THANK YOU FOR YOUR YEARS OF DEDICATED SERVICE TO GRADY AND THE CITIZENS OF ATLANTA! THE FOLLOWING EMPLOYEES ARE CELEBRATING 20+ YEARS OF SERVICE THIS MONTH:

Jocelyn	Bailey	27	Nighisti	Haile	26
Dale	Baskerville	33	Earl	Hall	21
Jennifer	Beazer	22	Teri	Handspike	31
Kurby	Bennett	23	Samuel	Ikuesan	21
Astria	Benton	34	Sherry	Jackson	24
Jeronia	Blue	46	Verdell	Jackson	40
Elizah	Bowden	21	Sandra	Jacobs	42
Connie	Browner	27	Donna	Latham	21
Patricia	Cameron	27	Vera	Layfield	23
Laura	Carter-Williams	32	Kathey	Leach	30
Eddie	Cheung	35	Lynette	Malone	45
Victoria	Clegg	24	Dietrich	Martin-Nelms	30
Kathleen	Copeland	33	Brenda	McClain	33
Rex	Davis	25	Tommie	McCommon	38
Alpha	Deadwiler	35	Yolanda	Merritt	20
Paul	Edwards	43	Gaynell	Miller	44
Charlene	Ellis	27	Mark	Prescott	23
Stacy	Ellison	28	Donnie	Ray	36
Evelyn	Fields	30	Linda	Rosser	21
Stephanie	Fox	40	Lillie	Sanders	27
Gayle	Gay	32	Yolawnda	Scott	23
David	Gilbert	36	Alfred	Smith	46
Peggy	Griffin	21	Cathy	Smith	31
			Terri	Spurling-Taylor	28
			Lois	Sutton	40
			Patricia	Tate	34
			Jean	Thomas	36
			Linda	Thomason-Woodard	29
			Yvonne	Tucker	27
			Joni	Waters	28
			Cynthia	Welborn	20
			Mark	Wheelis	21
			Ella	Whitehead	31
			Florence	Yellowe	20

COMPASSIONATE CAREGIVER OF THE MONTH DANIELLE HINES



Guest Services Associate Danielle Hines is described as incredible. Based in the Emergency Department, she transports of an average of 1000 patients a month. The typical monthly average is 500 transports.

“Danielle is nothing short of amazing,” says her manager Nathaniel Mayes. “She is part of the ED team - doctors, nurses and others have nothing but wonderful things to say about her and her work ethic. Her AIDET and bedside manner are awesome and she often volunteers to stay past the end of her shift to make sure patients get where they need to be. It’s practically unheard of to have a staff member who is nominated for three gold level recognition awards in one month.”

VOLUNTEER OF THE MONTH CAROLINE HARDIN



It seems one volunteer assignment isn’t enough for the energetic Caroline Hardin. In addition to assisting with information and way-finding at the atrium guest services desk, the retired nurse also volunteers in the dispatch office for mother-baby, outpatient clinic visit and discharge transports.

And if that isn’t enough, Guest Services Director Chandra Polite says Caroline also volunteers in the critical care waiting room assisting the guest services representative. “Caroline is wonderful and a great member of the Guest Services team.”



During the 20th anniversary celebration of the 1996 Atlanta Olympics at Centennial Park, I fainted and awoke to chest pains. As so often happens in our wonderful city, Grady EMS came to the rescue. The EMS professional in the back of the ambulance with me was Greg Runge. He was absolutely top notch.

He was friendly, kind, professional, soothing, calming and everything else one would hope to have during a frightening and stressful situation. He quickly got an IV with fluids connected, and I felt better almost immediately. He also talked with me about my chest pain in a way that made me feel safe.

Greg was so extraordinarily good at his job that I wanted to let his supervisors know. The world is filled with so many complaints; in this case, praise and gratitude are in order.

Sincerely,
Hala Modellmog
President & CEO
Metro Atlanta Chamber

CONGRATULATIONS TO OUR JUNE PATIENT SATISFACTION SUPERSTARS!

Inpatient Units	Ambulatory Units
These areas met 9/10 domains or better during the month of JULY:	These areas met 5/6 domains or better during the month of JULY:
3B Burn	
4B GYN	
5B CV	

inside

Grady

GRADYHEALTH.ORG

SUBMISSIONS
If you have an event that you’d like to submit for inclusion in the OCT 2016 edition of Inside Grady, please email the name, date and time of your event to DSIMPSON@gmh.edu by Sept 16 for consideration.